



Refund Policy

Refund policy

The refund policy was developed in order to reduce the Company's financial and legal risks, adhere to the principles of the Anti-MoneyLaundering Policy and finance terrorist activities.

The company has the right to unilaterally block the entrance to your personal account, suspend trading activity on accounts, cancel an application for deposit / withdrawal, or return a refund if the source of funds or the activities of the Client contradict the Policy of moneylaundering and terrorist financing.

The company does not cancel the realized trade transactions, therefore the Company has the right to return the funds to the sender, if within one month from the date of replenishment, no trading activity was recorded on the trading accounts.

The company has the right, under certain objective reasons, and, if necessary, to make a refund of funds received through any payment system, including credit / debit cards. In this case, the refund will be made to e-wallets, and bank details that the Client used when entering funds.

If the Company classifies the Client's activities as inappropriate or contrary to the usual purpose of using the Company's services, where there is a direct, or indirect, unlawful, or unfair intention, the Company has the right to act within this document without informing the Client in advance.

When replenishing a trading account from a bank card, the Client undertakes not to submit a request for withdrawal of a payment already credited to the trading account to the bank or credit / debit bank card supplier both during and after the completion of the use of the Company's services. If the Company nevertheless receives a withdrawal of payment on the transaction, we reserve the right to block the entrance to the Personal Account and freeze the current balance of the Client and send money back to the personal account of the Client, after paying all services and fees.

The company will take all necessary measures to prevent and block both the deposit and the withdrawal of funds from the Client's account by third parties. The input and output of funds from the account can only be carried out by the owner of this account.